



ARE YOU FEELING UNDER THE “WEATHER”

Orchard Park Family Practice is now offering E-Visits!

What are E-Visits?

An E-visit is another way of receiving medical care for minor health issues electronically. It's an “electronic” visit with your health care provider through our patient portal. Your provider will have you complete a form pertaining to your symptoms through your patient portal. This service will save you time as you can do this from any computer or even your smart phone!

What can be treated?

- Conjunctivitis (pinkeye)
- Rashes
- Upper Respiratory Infections (cough, cold, sinus, sore throat)
- Urinary Tract Infections

When will I receive an answer back?

Your provider will respond back to you electronically in one business day. A response may take up to 72 hours on weekends or holidays.

Why do I have to come into the office if this is “electronic”?

Your provider may decide an in-person visit is necessary for better care. In this case, a staff member will call you to schedule an appointment to be evaluated in the office.

E-Visits are NOT available for emergency situations. If you have an urgent health need, you are to call our office directly or if necessary call 911.