



# MEDENT

## Video Visits - Patient Steps



Provide the practice with your email address, mobile phone number & carrier.

### Before your visit ...

click the Video Visit link in your email or text message to test your connection ...



check your device & browser settings to make sure video & audio are enabled

### During your visit ...



Mute your microphone



End the visit



Display more options



Turn on high definition



Switch cameras on your device



Switch to full screen mode



Pull up chat window



Pull up trouble-shooting window